

Segway® Personal Transporter Use Policy

The Eiteljorg Museum recognizes that some persons with mobility impairments are utilizing the Segway® Personal Transporter (Segway) as their preferred means of locomotion. The Eiteljorg Museum is committed to making all reasonable efforts to make its facility accessible to persons with disabilities. Therefore, an individual with mobility impairment is permitted to operate a Segway in the Eiteljorg Museum and on the museum grounds. Individuals without mobility impairments are not permitted to use Segway devices in the Eiteljorg Museum. Upon entering the Eiteljorg Museum, security and/or guest relations personnel shall notify the individual that only those persons with a mobility impairment are authorized to operate a Segway in the building. Eiteljorg Museum staff members will not ask Segway users about the nature and extent on any such disabilities.

Segways must be operated in a manner that does not compromise the safety of the user, other persons in the building, the building infrastructure, and the art and artifacts housed in the building. Those individuals operating a Segway must remain in control at all times and must exercise caution when turning corners, entering or exiting elevators, and when in close proximity to art and artifacts. Users are required to operate the Segway at the lowest setting and a speed no greater than a walking pace of three (3) miles per hour.

Eiteljorg Museum security personnel shall monitor, to the extent practical, the safe and responsible operation of Segway devices by their users. Should security personnel observe the unsafe or inappropriate operation of a Segway device, the Eiteljorg Museum reserves the right to require that the Segway user cease using the device in the museum. In this event, museum personnel will provide the user with a wheelchair if requested.

At times, the Eiteljorg Museum may exclude Segway use in certain galleries where the museum personnel have determined that their use may endanger the safety of the art or artifacts on display. Any restrictions of this nature will be made available to all visitors.